

# PROFILE



**AL EMRAD**

TECHNICAL SERVICES CO. L.L.C



**Office No – 07**

**Al Jurf 2 – Ajman, PO Box – 5169.**



**[info.alemradts@gmail.com](mailto:info.alemradts@gmail.com)**



**+971 56 840 5402**

We, **AL EMRAD TECHNICAL SERVICES CO. L.L.C** Introduce ourselves as one of the leading company in U.A.E., dealing with split, ducted split, inverter, VRF and Central HVAC. Our company is managed by a team of highly qualified and well experienced professionals. we have been operating successfully achieving milestone in U.A.E.

We have completed various projects in Emirates. We have always upheld our commitment towards quality, flexibility, and time handling over the job in the stipulated time frame. We represent international brand like O-General, Daikin, Carrier, Mitsubishi, L-G, Trane, etc.

We do annual contract for AC maintenance. We cover all kind of spare parts and regular complaints of Air-Condition units for just a phone call.

Together with this we do AC repairs as per the contract, we do all types of AC works including installation, testing and commissioning.

Our philosophy for customer service has always been "Co-operation from start to finish" which is the key to our success.



## OUR VISION

We believe that customer satisfaction is achieved by carefully listening to our clients and studying their needs and conclude by implementing the works in accordance with the strategy.

Our commitment is satisfaction and quality of customers towards improving the performance of our staff, services and meeting whatever challenges that may confront us.



+



## **VISION**

AL EMRAD TECHNICAL SERVICES CO. L.L.C. is a firm specialized In Air- Conditioning & Ducting works in residential and commercial buildings, as well as heavy Air- Conditioning and Ducting works in industrial complexes and factories.

“We believe that customer satisfaction is achieved by carefully listening to our clients and studying their needs and conclude by implementing the works in accordance with the strategy.”

Our commitment is satisfaction and quality of customers towards improving the performance of our staff, services and meeting whatever challenges that may confront us.

## **MISSION**

We, AL EMRAD TECHNICAL SERVICES CO. L.L.C are so determined to subject the performance of the company to meet the standard requirement. In order to achieve this target, we have created following management system: Encourage continuous development and improvement of the abilities of the staff.

+





Ensure strict follow up and periodic reporting on the status of quality in all our sites.

Be easily understood and conveyed well to all employees of the company. Our quality objectives shall be regularly reviewed and assessed and updated whenever necessary in order to ensure by the effective implementation of the management system in our organization. Our employees must be aware of their responsibilities with regard to quality and are encourage suggesting methods of improvement



+



## OUR SPECIALIZED PROJECTS

- COMMERCIAL BUILDINGS
- INDUSTRIAL BUILDINGS
- RESIDENTIAL BUILDINGS
- HIGH-RISE BUILDINGS
- SHOPPING MALLS
- VILLAS
- WAREHOUSES
- FACTORIES

+

**HVAC INSTALLATION & MAINTENANCE**



## **SAFETY / SECURITY**

### Planning & Scheduling System

Using software like MS Project / Primavera, it includes project management, product management, collaboration and control capabilities, and integrates, which is used widely for our various project.

Scheduling fixes a time and date to each operation.

Outlines the commencement and completion time-frame for each process the goal is to eliminate idle machines and laborers while enhancing efficiency

### **Master Production Scheduling (MPS)**

Over-all schedule, focuses on a specific time period

It includes a plan for the production such as workers, list, etc. for the allotted time period.

### **Quality Assurance / Quality Control**

Desired quality in accordance with customer requirements and specifications.

Safe, reliable and optimum cost services delivered on time. To achieve the above objective and satisfy the customer expectations.





- Implementing and maintaining the Quality Management System.
- Quality problems arising in various areas are identified and solved with speed, technical efficiency and economy.
- The successful operation of the system relies upon the co- operation and involvement of personnel at all levels.



### Safety / Security

- Providing and maintaining safe workplaces, plant and systems of work.
- Treat the environmental aspects of any work activity with equal value to commercial and quality aspects

+



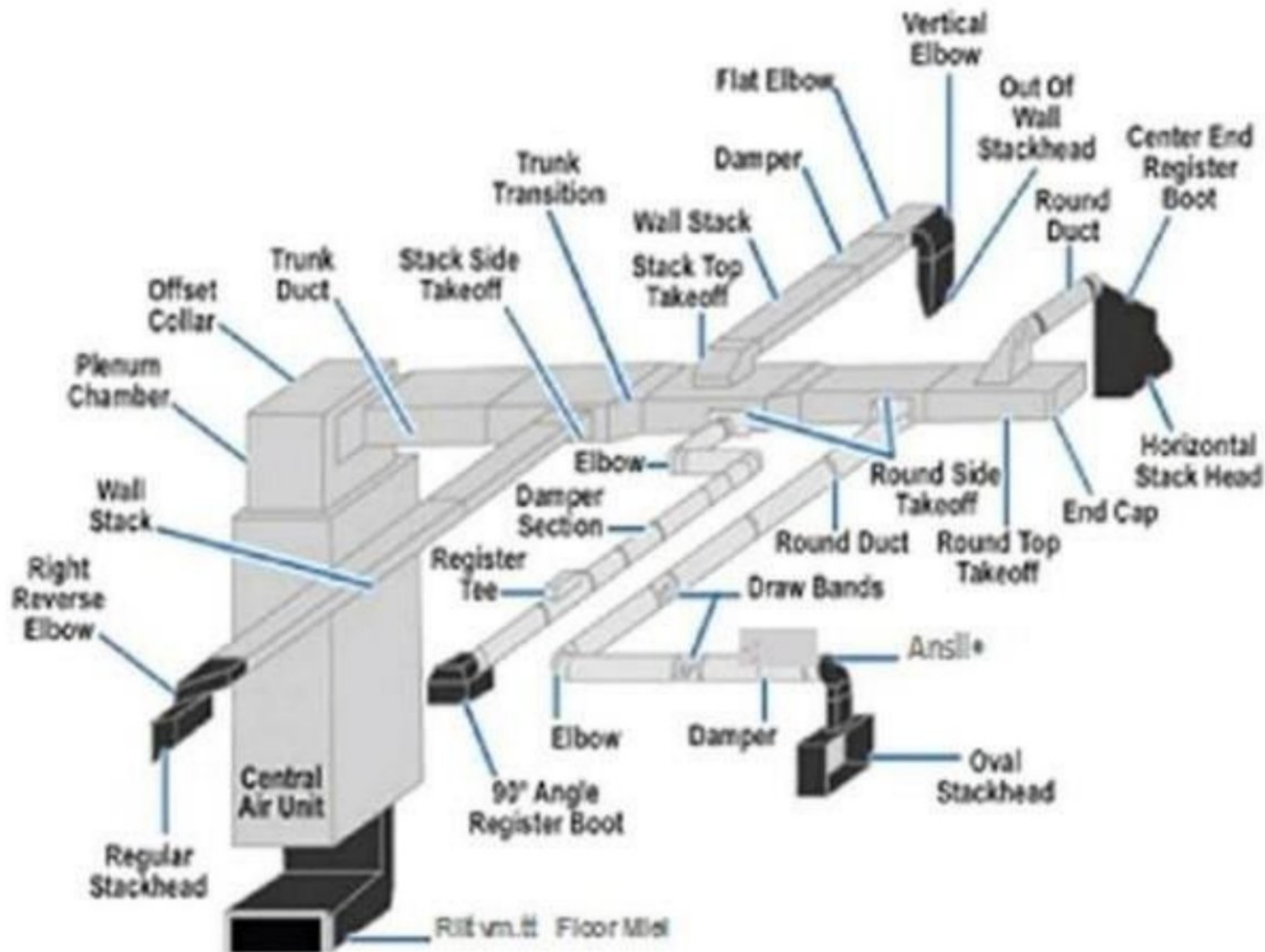
- Support the identification of environmental impacts in work activities.
- Encourage the reporting of unsafe acts & conditions and the actions to improve performance.
- Do their best to minimize the environmental impact of our activities by preventing pollution and minimizing waste.
- Providing information, instruction, training and supervision to ensure safe systems of work.

### **DESIGN & ENGINEERING**

- The Engineering & Design Division exists for the purpose of providing the best available technologies and most objective analysis for your operational challenges. Our qualified team competently applies an unequalled “total solution” with international standards.
- We believe that the best results can come from us that dedicated teams of experts. We involve with clients to build a team, at its core of Engineers, experience Designers, etc.
- These people are dedicated to our customer throughout the process. Depending on the needs of the engagement, we will assign other specialists to the team.

+





## QUALITY POLICY & OBJECTIVES

### Quality Policy

The management and staff of AL EMRAD are committed to services that will satisfy the demands and expectations of customers by continual improvement

### Quality Objective

The objective of an air conditioning system design is to achieve a highly quality system that functions effectively and is energy- efficient and cost- effective.

1. The requirements of the owner and the user are satisfied the results is their expectation.
2. Timely completion of the job
3. Support employers through the best training and teamwork.

+





+



# AL EMRAD

## TECHNICAL SERVICES CO. L.L.C

DUBAI, United Arab Emirates

P.O.Box : 5169

Tel No : +971 6 7415495

Mob : +971 56 840 5402

Bank Account : AL EMRAD TECHNICAL SERVICES CO LLC

Bank Account No: 12996121820001

Bank IBAN : IBAN: AE710030012996121820001

Bank Name : ABUDHABI COMMERCIAL BANK

Branch : Ajman BRANCH

Email : [info.alemradts@gmail.com](mailto:info.alemradts@gmail.com),